



```

1 {
2   "id": "9124b75e-c868-4236-a9c8-e4da05e0ac00",
3   "startTime": "2018-05-15T23:39:31.482Z",
4   "endTime": "2018-05-15T23:46:29.589Z",
5   "address": "tel:+13172794452",
6   "participants": [
7     {
8       "id": "c353484c-6483-4444-9b39-226c40cabd70",
9       "startTime": "2018-05-15T23:39:31.482Z",
10      "endTime": "2018-05-15T23:44:26.673Z",
11      "connectedTime": "2018-05-15T23:39:32.738Z",
12      "name": "National",
13      "queueId": "5b5c6ffb-a4c0-49b9-b4ed-6d5da7db757b",
14      "queueName": "Personal Loans",
15      "purpose": "customer",
16      "participantType": "External",
17      "address": "tel:+161417336113",
18      "ani": "tel:+161417336113",
19      "aniName": "National",
20      "dnis": "tel:+13172794452",
21      "wrapupRequired": false,
22      "attributes": {
23        "sd_x_call_type": "PERSONAL LOANS",
24        "sd_x_survey_type": "inbound",
25        "sd_x_STATUS": "CUSTOMER",
26        "sd_x_survey_enabled": "1",
27        "sd_x_VALUE": "GOLD"
28      }
29    },
30    {
31      "state": "disconnected",
32      "id": "87a2f4be-8788-422a-9519-f36510dcc3e1",
33      "direction": "inbound",
34      "recording": false,
35      "recordingState": "none",
36      "muted": false,
37      "confined": false,
    }
  ]
}
    
```

Attribute	Type	Set To
Survey Method	Conversation Variable	sd_x_survey_type
Respondent Language/Dialect	Constant	English (Australia)
Phone Number	Conversation Variable	contactWorkNumber
Email Address	Conversation Variable	contactWorkEmail
Scheduled At	Constant	Scheduled when polled
Agent ID	Conversation Variable	agentID
Call Type	Conversation Variable	sd_x_call_type
STATUS	Conversation Variable	sd_x_STATUS
external_ref	Conversation Variable	contactID
VALUE	Conversation Variable	sd_x_VALUE
WRAPUP	Conversation Variable	wrapupName

Details for Interaction #273110

Interaction ID: 273110

Interaction UUID: 08115090-4f94-11e8-bb2a-793837c9c576

Status: Completed 2 days ago

Survey: Customer Service

Phone Number of Respondent: +61491570156

Email Address of Respondent:

Survey Method: inbound

Respondent Language/Dialect: English (Australia)

Scheduled At: 2018-06-08 13:31:26

External Reference: SEEDED FOR DEMO

Call Type: PERSONAL LOANS

Agent ID: f001

STATUS: CUSTOMER

VALUE: BRONZE